

**Annual Report**  
**Supportive Case Management for Housing**

**Universal Items**

1. Submit policies on admitting, treating, and referring methadone maintained clients.
2. Submit policies and procedures that describe opportunities for consumer feedback, input, and procedures for incorporating this information in service provision. Also include one or more examples of issues that have been reviewed in your specific program because of consumer feedback. Attach blank copies of consumer feedback forms used by your program (e.g., consumer satisfaction surveys). (See page 36 BSAS Terms and Conditions).

**Specific Items**

Supportive Case Management for Housing actually incorporates two different types of programs:

1. Supportive Housing
2. Community Housing

The following questions apply to both programs

1. Please describe at least two examples where your Case Manager has provided advocacy services for clients in obtaining services and resources.
2. Provide a monthly schedule of all meetings provided on site.